

The Village of Franklin Water Survey

Tables of Results

April 2021



Survey Background

As part of a research blueprint created by Village of Franklin Administrator Roger Fraser the Village engaged National Research Center survey scientists at Polco to design a survey, working in concert with the Village engineering firm, Hubbell Roth and Clark, who provided technical support in the survey design and process and interpretation of the results.

The Village-wide confidential water survey was mailed to every Village resident, business, and public facility to be completed on paper or accessed online with a private login and PIN

Developing the Questionnaire

The survey was developed in an iterative process between staff from the City, HRC and Polco. A final four-page questionnaire was created to address water safety, quality, aesthetics (taste, odor, and clarity), usage, maintenance/testing, and general satisfaction.

Administering the Survey

A total of 1,230 addresses in the water service area were sent a survey, gleaned from property owner lists from the Assessor's Office. The survey was mailed on February 5, 2021. The survey packet included a cover letter, questionnaire and business reply envelope for returning the survey. The cover letter also included a link to a URL where recipients could choose to complete the survey online if they preferred that to doing a hard copy survey. A PIN was assigned to each survey recipient, and printed on the cover letter, respondents were instructed to use this PIN to complete the online survey. This was to ensure that only one survey was received per household.

A total of 586 completed surveys were obtained; 334 surveys completed on paper and 252 completed online. The overall response rate was 48%. Typical response rates for this type of survey range from 20% to 30%.

The 95% confidence interval (or "margin of error") quantifies the "sampling error" or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size, and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within a certain number of percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Some selected respondents will decline participation in the survey (referred to as non-response error) and some eligible respondents may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

The margin of error for this survey, with 586 respondents, is $\pm 4\%$.

Survey Processing (Data Entry)

Mailed surveys were returned to NRC directly via postage-paid business reply envelopes. All surveys were entered into an electronic dataset. This dataset was subject to a data entry protocol of "key and verify," in which survey data were entered twice into an electronic dataset and then compared. Any discrepancies were evaluated against the original survey form and corrected. Range checks as well as other forms of quality control were also performed.

The online survey forms have built in data checks (i.e., out of range responses cannot be chosen). The data from both modes were merged for analysis.

Statistical Analysis

PINs were checked and of 588 responses, two PINs had two responses each, the first response was kept and the second removed from the dataset.

The electronic dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). A complete set of frequencies for each survey question is presented in the following Section (*Frequency of Responses to Closed Ended Questions*) and that is followed by all of the verbatim responses to the open-ended questions (section titled: *Verbatim Responses to Open Ended Questions*). Verbatim responses are not cleaned, but are presented as written by the respondent.

Frequency of Responses to Closed Ended Questions

Table 1: Question 1

How would you rate the quality of each of the following aspects of your water?	Excellent	Good	Fair	Poor	Don't know	Total
Taste of the water	29%	28%	21%	18%	4%	N=582
Color/appearance of the water	35%	38%	16%	11%	0%	N=582
Odor	31%	30%	19%	18%	1%	N=573
Lack of contaminants	27%	26%	13%	12%	22%	N=578
Mineral content (i.e., "hard" water)	19%	22%	23%	29%	7%	N=570
Water pressure	32%	32%	23%	13%	0%	N=581
Water volume (quantity of water that comes out of faucet)	34%	37%	19%	10%	0%	N=578
Reliability of system	38%	41%	14%	5%	1%	N=580
Overall quality of your water	27%	36%	22%	15%	0%	N=581

Table 2: Question 2

Do you use the tap water from your well and/or another source (e.g., bottled water, trucked water, etc.) for each of the following?	Always use tap water	Use tap water and another source	Always use another source	Total
Drinking water	37%	28%	36%	N=581
Brushing teeth	88%	8%	4%	N=582
Pet drinking water	70%	14%	16%	N=482
Cooking	66%	21%	13%	N=580
Dishwashing	95%	3%	2%	N=581
Cleaning	93%	5%	2%	N=581
Laundry	95%	3%	2%	N=579
Bathing/Showering	96%	3%	2%	N=577
Swimming pool, hot tub and/or Jacuzzi	85%	9%	6%	N=303
Irrigation	94%	2%	3%	N=528
Something else	73%	13%	13%	N=82

Table 3: Question 3

How much of a problem, if at all, are each of the following with your water?	Not at all a problem	Minor problem	Moderate problem	Major problem	Don't know	Total
Corrosion/scaling on faucets, fixtures, water-based appliances water-based appliances	22%	31%	25%	21%	1%	N=579
Dry skin/hair from using water	43%	22%	18%	14%	4%	N=576
Spots/stains/residue left on laundry	47%	22%	17%	13%	1%	N=573
Spots/stains/residue left on kitchenware (plates, silverware, etc.)	40%	26%	18%	15%	1%	N=577
Spots/stains/residue left on sinks/tubs	29%	28%	21%	21%	0%	N=573
Spots/stains/residue left on exterior walls	34%	19%	19%	24%	3%	N=568
Low water pressure	50%	22%	17%	11%	0%	N=577
Suspected or known contaminants in the water	45%	13%	7%	10%	25%	N=578
Unpleasant taste of water	47%	22%	14%	15%	2%	N=577
Unpleasant odor of water	49%	21%	15%	14%	1%	N=581
Unpleasant appearance of water	63%	20%	9%	8%	1%	N=579
Non-hazardous contaminants in your water	45%	10%	7%	6%	31%	N=579
Hazardous contaminants in your water	50%	6%	3%	4%	36%	N=576

Table 4: Question 4

How often, if ever, do you experience each of the following taste issues with your water?	Never	Rarely	Sometimes	Frequently	Always	Don't know	Total
Metallic (iron, copper, etc.) taste	44%	17%	14%	8%	10%	7%	N=581
Alkali (hard water, bitter) taste	51%	16%	9%	6%	8%	9%	N=578
Salty-Briny taste	56%	13%	10%	5%	8%	7%	N=578
Oily/Fishy/Perfume-like taste	70%	11%	4%	3%	4%	9%	N=576
Other	56%	5%	1%	4%	5%	29%	N=200

Table 5: Question 5

How often, if ever, do you experience each of the following odor (smell) issues with your water?	Never	Rarely	Sometimes	Frequently	Always	Don't know	Total
Rotten egg or musty smell	48%	15%	18%	10%	8%	1%	N=580
Oily smell	80%	9%	4%	2%	2%	4%	N=580
Gasoline smell	86%	8%	1%	1%	1%	4%	N=579
Other chemical smell	80%	8%	3%	1%	3%	5%	N=579
Other	68%	5%	5%	1%	3%	19%	N=197

Table 6: Question 6

How often, if ever, do you experience each of the following appearance issues with your water?	Never	Rarely	Sometimes	Frequently	Always	Don't know	Total
Looks cloudy or milky	63%	17%	11%	4%	4%	1%	N=580
Looks foamy	75%	12%	8%	1%	2%	1%	N=577
Blackish tint	82%	11%	3%	2%	2%	1%	N=578
Yellowish tint	74%	11%	7%	3%	3%	2%	N=579
Reddish or rusty tint	57%	17%	13%	7%	5%	1%	N=579
Other	74%	1%	0%	1%	1%	24%	N=148

Table 7: Question 7

How much do you agree or disagree with each of the following statements? I feel our household/business water:	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Don't know	Total
Is safe	52%	26%	8%	9%	5%	N=582
Is adequate for our use	53%	22%	12%	12%	1%	N=578
Is preferred over other water sources	40%	16%	15%	26%	3%	N=579
Has adequate pressure	51%	23%	13%	13%	0%	N=581
Has adequate volume	55%	21%	11%	11%	2%	N=583
Is reliable	57%	24%	10%	8%	1%	N=575

Table 8: Question 8

Does your water system have in-place any of the following treatment applications?	Yes	No	Don't know	Total
Water softeners	98%	2%	1%	N=583
Reverse osmosis units	59%	37%	4%	N=557
Activated carbon or charcoal filters	46%	42%	12%	N=555
Distillation	7%	78%	15%	N=537
Chlorination	7%	79%	15%	N=533
Ultraviolet (UV)	5%	82%	13%	N=534
Well disinfection	8%	71%	20%	N=529

Table 9: Questions 9 & 10

	No	Yes	Don't know	Total
Do you have more than one well?	93%	5%	2%	N=580
If you have more than one well, is one for irrigation only?	77%	6%	17%	N=167

Table 10: Questions 11,12 & 13

	No	Yes	Total
Do you know how old your well is?	41%	59%	N=482
Do you know how deep your well is?	61%	39%	N=535
Do you know the capacity (well pump flow rate) of your well?	82%	18%	N=559

Table 11: Question 11a

	Less than 5 years old	5 to 10 years old	11 to 20 years old	more than 20 years old	Total
How old is your well?	11%	13%	23%	53%	N=283

Table 12: Question 12a

	Less than 100 feet	100 to 200 feet	More than 200 feet	Total
How deep is your well?	30%	54%	16%	N=202

Table 13: Question 13a

	Less than 5 gallons per minute	5 to 9 gallons per minute	10 to 14 gallons per minute	More than 15 gallons per minute	Total
What is the capacity of your well?	15%	23%	27%	35%	N=100

Table 14: Questions 14,15, 16 & 17

	No	Yes	Don't know	Total
Do you have enough water to meet your needs?	9%	91%	0%	N=582
Do you perform or have performed an annual inspection on your well?	77%	19%	4%	N=580
Do you test or have your well tested annually?	77%	19%	4%	N=579
Do you have a service company assist with your well?	53%	47%	0%	N=569

Table 15: Question 18

Has your water system been tested in any of the following ways in the last 5 years?:	No	Yes	Don't know	Total
In-home water (sampling) analysis kits	48%	48%	3%	N=574
Water sampling sent to lab	56%	37%	8%	N=560
Contractor-hired water sampling/testing	56%	39%	5%	N=553
Radiological/Constituent water tests (for radon, arsenic, uranium, etc.)	67%	18%	15%	N=555
Groundwater testing	72%	14%	14%	N=554
Other	67%	4%	29%	N=147

Table 16: Question 19

Have any of the following types of measurements of water quality been performed on your water system in the last 5 years?	No	Yes, no problems found	Yes, and problems found	Don't know	Total
Temperature	63%	10%	1%	27%	N=564
pH	43%	29%	3%	24%	N=564
Dissolved oxygen	52%	12%	1%	35%	N=557
Nitrates	48%	18%	2%	32%	N=563
Conductivity	52%	10%	1%	38%	N=557
Turbidity	50%	13%	2%	36%	N=563
Metal content	43%	21%	6%	29%	N=563
Salinity	48%	18%	3%	31%	N=554
Other	45%	10%	2%	43%	N=217

Table 17: Question 20

	No, none	Yes	Don't know	Total
Has any type of maintenance been performed on your water system in the last 5 years?	45%	47%	8%	N=572

Table 18: Question 21

What type(s) of maintenance were performed?	Percent
Pressure tank inspection	57%
Pump and/or valve replacement/upgrade	52%
Other	27%
Electrical testing	16%
Well bottom and/or casing cleaning	12%
Well bottom debris removal	11%
Aquifer flushing (around well casing)	5%
Gravel pack flushing	4%
Total	N=243

Table 19: Question 22

	No, none	Yes	Don't know	Total
Have you had any other types of testing, maintenance, or investigations performed on your individual water system?	59%	31%	10%	N=569

Table 20: Question 24

	Less than \$500 per year	\$500 to \$999 per year	\$1,000 to \$1,999 per year	\$2,000 or more per year	Don't know	Total
Approximately how much do you spend on your water system per year?	46%	25%	11%	6%	12%	N=572

Table 21: Question 25

	Less than \$10,000	\$10,000 to \$19,999	\$20,000 to \$30,000	\$30,000 or more	Don't know	Total
Approximately how much do you think a new well and treatment system would cost?	12%	34%	13%	5%	36%	N=573

Table 22: Question 26

Have you done any of the following in the last 5 years?	yes	no	Total
Expanded well water capacity	3%	97%	N=556
Got a new well	7%	93%	N=565
Got a new treatment system	33%	67%	N=568

Table 23: Question 27

Have you considered any of the following in the last 5 years?	yes	no	Total
Expanding well water capacity	6%	94%	N=562
Getting a new well	9%	91%	N=558
Getting a new treatment system	33%	67%	N=556

Table 24: Question 28

	No, none	Yes	Don't know	Total
Do you use other sources of water, (e.g., bottled water, trucked water, etc.)?	40%	60%	0%	N=580

Table 25: Question 29

If you use other sources of water, why? (Please check all that apply.)	Percent
Taste	68%
Safety	41%
Bottled water is portable	37%
Convenience	33%
Other	11%
Total	N=348

Table 26: Questions 30, 31, 32, 33, 34 & 35

	No	Yes	Don't know	Total
Is your water well located in a low area that may receive runoff from a neighboring property and/or subdivision?	66%	12%	23%	N=581
Are there any septic fields/tanks on your property?	40%	48%	12%	N=582
Are there any former, unused water wells on your property?	47%	13%	40%	N=580
If there are any former, unused water wells on your property, were they properly abandoned?	24%	17%	60%	N=431
Are there any underground storage tanks (e.g., petroleum, chemical, paint, fertilizer, etc.) on your property?	73%	2%	25%	N=582
Are there any pipes on your property that you don't know where they go?	69%	5%	26%	N=578

Table 27: Question 36

What types of pesticides, herbicides and/or fertilizers do you use on your property? (Check all that apply.)	Percent
Conventional pesticides, herbicides, or fertilizers	49%
Natural or organic pesticides, herbicides, or fertilizers	26%
Don't use any pesticides, herbicides or fertilizers	20%
Don't know	10%
Total	N=581

Table 28: Question 38

	Business/commercial property	Home	Total
Did this survey come to you at your business/commercial property or your home?	2%	98%	N=582

Table 29: Question 39

	Less than 2 years	2-5 years	6-10 years	11-20 years	More than 30 years	Total	21-30 years
How many years have you lived in Franklin?	5%	15%	13%	18%	27%	N=570	22%

Table 30: Question 40

How many people, including yourself, live in your household?	Number	N=564
	Average	2.8
	Median	2
	Minimum	0
	Maximum	9

Table 31: Question 41

Including yourself, do any of the following live in your household?	Yes	No	Total
Children age 5 or younger	12%	88%	N=568
Children age 6 to 17	22%	78%	N=568
Adults age 18 to 64	58%	42%	N=568
Adults age 65 or older	39%	61%	N=568

Verbatim Responses to Closed Ended Questions

Q4 other experience

How often, if ever, do you experience each of the following taste issues with your water?

- [?].
- 1
- Bad taste don't know what kind.
- Calcium deposits.
- cannot properly define. Its just not an appealing taste.
- DRINK PURIFIED WATER.
- Filter.
- Great!
- Have filter system for drinking water.
- High Sodium content.
- I don't taste it anymore. Use a softener. Make coffee with tap -- it's great!
- I used bottled water for drinking and cooking.
- JUST BAD!
- lemony / slimey
- Magnesium.
- NONE.
- rotten/fishy/ disgusting
- Smells like sulfur. test yielded a score for sulfur of 197
- Soapy.
- Sulfur
- SULFUR
- Sulfur odor/smell
- Sulphur-like odor and taste
 - We have a reverse osmosis system.
- We have to drink bottled water taste smell is bad.

Q5 other experience

How often, if ever, do you experience each of the following odor (smell) issues with your water?

- 1
- Bad smell don't know what the smell is.
- Fishey.
- I had to remove a unit in my water heater because of the sulfur smell of the water.
- I'm not sure of your goal in this survey. You, the village, have very little to do with my well. I had to drill it, maintain it and install a water softener to address the items I have responded to. May want to do test to ascertain ground contaminants,
- Iron
- IRON.

- Laundry odor.
- metal smell
- Metallic.
- METALLIC.
- NONE.
- Rusty/Iron odor
- Sulfur.
- Sulphur.
- usually no odor, maybe 2 times a year there's a mineral smell

Q6 other experience

How often, if ever, do you experience each of the following appearance issues with your water?

- 1
- BROWNISH.
- FLOATERS/ SEDIMENT.
- Laundry rust spots white shirts yellow.
- N/A
- NONE.

Q8 other applications

Does your water system have in-place any of the following treatment applications?

- [?] Roch filtering sys.
- 50 micron pre-filter into 3 stage (sediment, charcoal, iron/manganese) filter into softener.
- Alkaline water filter
- Aquasana system.
- ARSENIC FILTER IRON FILTER.
- arsenic removal
- BACTERIA FILTER.
- E2 WATER.
- Evoke tank EV filtration unit
- Fe filter.
- Filters whole houses filter to remove particular iron.
- Iron filter
- Iron Filter
- iron filter (not currently functioning however).
- IRON FILTER SYSTEM.
- Iron filter.
- Iron Filter.
- IRON FILTER.
- Iron Filtration
- iron removal
- iron/ particulate filter

- It's been inspected not annually.
- Katalox Lyte filtration
- Mechanical filter/ Canister filter.
- Oxy-Catalytic Filter.
- Particle filter for sediment that is brought up
- Potassium filter
- REYNOLDS SYSTEM.
- RID-O-RUST.
- rust remover system
- SALT
- Sediment cartridge filter
- sediment filter
- Sediment filter.
- treatment to remove rust from sprinkler system water
- Water metal/ Rust removal system.
- Water softener.
- We drilled a new well about 13 years ago, and I recall we tested and shock treated it at that time. You ask later on in the survey how deep the well is. I'm not certain, but it may have been 187 feet or slightly above, if memory serves.
- We have water filter.
- whole house iron removal system

Q17a Who services your well?

- .C
- A.O. Coursult
- Adam's Drilling
- ADAMS WELL DRILLING CO.
- ADAMS WELL DRILLING.
- adams well services
- ADAMS.
- As needed John Cameron & son well digging;
- Ayers
- Ayer's Water System
- Ayers Water Systems Inc.
- Bentley
- Bentley (Miles)
- Bentley Well Co.
- Bentley Well Service
- BENTLEY WELL SERVICE(MILES BENTLEY)
- Bentley.
- BENTLEY.
- Birkmeier
- Birkmeier Well Drilling

- Brown
- Brown (Wav O.O. Corsault) Now same company.
- Brown Drilling
- Brown Drilling & Reynolds Water Conditioning
- Brown Drilling Reynolds water.
- Brown Drilling, Howell MI
- BROWN Drilling.
- BROWN DRILLING.
- Brown Drilling; Culligan (RO) and Reynolds (Salt and Softening)
- brown formerly corsault
- BROWN WELL SERVICE.
- Brown.
- Brown?
- BRUCE POOL.
- BURKMEISTER.
- Cameron and son
- Cameron well.
- Cannot remember.
- Can't recall.
- Can't remember?
- Claypool.
- Corsalt, now Brown Drilling Company
- Corsault
- Corsault or Bentley
- CORSAULT.
- Corsaut
- Corsaut + salt added.
- Corsaut Services
- CORSAUT.
- COUNTRY WATER.
- COURSAULT.
- Coursault; Reynolds.
- Cribley
- CRIBLEY.
- Culligan
- D&H Environmental
- DARLANA WELL & PUMP.
- Dave Cameron
- Dave Cameron Well Service
- Don't have the name handy right now
- Don't know name of co.
- Don't know done by association
- Dont remember would have to find a bill.

- Douglas Water
- Douglas water provides salt/filters.
- Environmental Water Service; Inc.
- ENVIRONMENTAL WATER SERVICES.
- ERNEST MORIS.
- ERNEST MORRIS WELL DRILLING.
- Ernest Well
- FETTIG.
- Forget Company Name
- FORGOT.
- HANS.
- I don't remember at this time
- JOE MAHER 248-624-7520.
- JOEMAHER.
- Keller well & Drilling.
- Keller Well Drilling, Howell
- LA LONOE.
- Lakeland.
- Levine & Sons.
- Local company
- M&M Septic
- Maher
- MAHER
- MC PHERSON WELL SERVICE.
- McPherson
- McPherson Well Repair
- Mcpherson well service.
- MCPHERSON WELL SERVICE.
- McPherson Well Services
- MCPHERSON.
- Metamora Water Service, Lapeer MI
- Metamora water.
- METAMORA WELL.
- Miles Bentley
- Miles Bentley - 26275 Orchard Lk Rd Farmington Hls.
- Miles Bentley.
- Minute [?].
- Morris Well Drilling
- O Corsaut
- O. Corsol.
- O. O. Corsaut
- O. O. Corsaut Oak Park Michigan
- O.O. CORSAULT (?SP.)

- O.O. Corsaut.
- O.O. CORSAUT; INC.
- Oakland County
- On file
- OO Corsault
- OO CORSAULT.
- OO Corsaut
- R + R.
- Ray Lalone
- Ray Lalone & Sons.
- Raynauld;
- Renolds.
- Reynold associates
- reynolds
- Reynolds
- REYNOLDS
- Reynold's
- Reynolds - water softener; RO etc. Mile Bentley - well.
- Reynolds and others.
- Reynolds water
- Reynold's water [?].
- REYNOLDS WATER COND.CO FARMINGTON HILLS .MI.
- Reynolds Water Conditioning
- Reynolds water conditioning.
- Reynolds Water services the water softener system. Corsaut or its successor services the well.
- Reynolds water softening.
- Reynolds water.
- Reynolds Water.
- REYNOLDS WATER.
- Reynolds Water. Maybe OO Corault originally
- Reynolds water; bentley well Co.
- Reynolds water; Browns well.
- Reynolds.
- REYNOLDS.
- REYNOLDS/ BROWN.
- REYNOLDS; JOE MAHER.
- Reynolds?
- Rob Fleming Well Services
- Suburban Installers
- Suburbon installer.
- Supreme Water
- SUPREME WATER TREATMENT.

- Tad
- United Standard Systems
- UNSURE.
- Used to be O&O but no any more.
- usually corsault if there's an issue - rarely
- Variety
- WARDS & SONS WELL SERVICE.
- Was Corsaut. Now Brown.
- Wiligan.

Q18 other

Has your water system been tested in any of the following ways in the last 5 years?

- BACTERIA.
- DARLANA WELL & PUMP.
- Delligan.
- Done at time of new well 5-10 years ago.
- N/A
- NEW WEIL 2020.
- NONE.
- OAKLAND COUNTY.
- State of Michigan - DEPARTMENT OF ENVIRONMENT, GREAT LAKES, AND ENERGY (EGLE)
- Volatile chemicals
- When we moved here in 2017 our inspector found a corroded heating oil tank in the ground, so we ran all water tests possible to ensure the water was not dangerous or contaminated.

Q19 other

Have any of the following types of measurements of water quality been performed on your water system in the last 5 years?

- BACTERIA.
- Crazy.
- Drinking water system corrected.
- FLUORIDE/ NITRITE = NONE FOUND SULFATE/ CHLORIDE = FOUND.
- N/A
- NEW WEIL 2020.
- New well/ No problem found.
- Not sure
- Not sure what tests company performs.
- OAKLAND COUNTY.
- REPORT ATTACHED!
- Reynolds Water System.
- Sent to county.

- Silica.
- whatever wiligan did when installing new softener.

Q21 other

What type(s) of maintenance were performed?

- ACID TREATMENT OF WELL SCREEN.
- Annual water softener service.
- backfill ground around well with Bentonite
- Broken pipe replaced; Holding tank replaced.
- Changed pressure switch.
- chlorination
- Disinfection Pressurization of tank.
- DONT KNOW ALL.
- Electrical.
- excessive salt consumption
- Filtration system flush/ new filter maintenance testify.
- Fixed for wellhead leaking.
- General inspection of water supply system
- HANS SYSTEM NEW SOFTENER IRON BREAKERS.
- I do not know.
- Installed MacClean Iron system equipment-Air Injection Oxidation tank to remove iron and sulfur etc from water without chemicals
- LEAK REPAIR PRESSURE TEST.
- Line from well head to house replaced.
- Line from well to house replaced 5 years ago
- Maintenance of water treatment in the hose.
- New filtration for iron
- NEW HOLDING. TANK
- New pressure tank, RO servicing, filter replacement, sanitization
- New pressure Tank.
- NEW PRESSURE TANK.
- New pressure tanks due to failed bladders.
- New softener
- New softener & filter are installed.
- New softener and filtration system
- new softener system
- New softener.
- New system drinking water + softener head.
- New tank
- new water softener
- NEW WATER SOFTENER 10/23/2018.
- NEW WATER SYSTEM.
- New well & bladder; tank June 2020.

- New well and pressure tank. Iron remover system.
- NEW WELL DRILLED; # 2K NEW WATER SOFTENER [?].
- New well drilled.
- New well last year.
- New well pipes.
- New well, new pressure tank, water tested by Oakland County and State of Michigan
- New well.
- NEW WELL.
- Only maintenance on water softening/ Filtration system not well.
- our house was build in 2017, so they inspected and updated things at that time.
- pressure gauge and control panel repair
- Pressure gauge replaced.
- Pressure Tank Replacement
- Pressure tank replacement - water filtration install.
- Pump Pressure
- Regular salt supplied.
- Repair leaking pipe to house.
- Replaced iron filter. Added RO system. Replaced filters for RO system.
- Replaced well tanks; repaired water softner
- Replaced.
- Replacement.
- REVERSE OSMOSIS CARTRIDGES CHANGED/ 2 YRS MAIN WATER FROM WELL THRU CARBON FILTER (APPROX MONTHLY)
- Reverse osmosis; cartridge changes & softners looked at.
- Reynolds checks all the interior workings for the water.
- Reynolds water but not well testing.
- So many different types - can't keep up.
- Softener functions.
- SOFTNERS; REPLACED IRON TANK REPLACED.
- Tank (New).
- upgrade softener, new reverse osmosis
- WATER PURIFICATION SYSTEM.
- WATER SOFTENER & RO SYSTEM.
- Water Softener and Iron Filter Annual Maintenance, Hardness Testing
- Water softener monthly maintenance
- Water softener.
- Water Softener.
- Water Softening Repair.
- Water system filter changed /add carbon.
- We moved to home 2 years ago. No information on maintenance performed by previous owners.
- We need clean & flush & repair - house not done yet.

- Well pump switch replaced
- Well was chlorinated to get rid of sulfur smell
- Whatever Reynolds does.

Q23 What have you had done?

- I have lived in the house 38 years. During this time we have used several different water softeners and iron filters. We finally found the Air Injection Oxidation equipment to remove the iron, sulfur etc from the water works the best.
- [?] tank replaced.
- [?] tested for [?] that was affecting humidifiers.
- 10 or more years ago: water testing; pump and pipe replacements; dynamite blasting at well bottom; holding tank replacement; water softener replacement
- Add salt and filter
- after moving hired a company to check if the system is functioning
- Annual cartridge changes for reverse osmosis & water softeners salt tanks checked.
- Annual inspections of the water softener system and replacement of filters.
- Annual maintenance of softner system.
- Annual mineral testing-[?].
- Annual Reynolds sample evaluation
- Annual test (drinking)
- annual testing and maintenance
- Annual water quality testing
- Bacteria.
- Bern filter & carbon filter installed.
- bottom filter cleaned
- Brand new regeneration system from Reynolds Water Conditioning
- calibration of water softener
- Change filters for reverse osmosis system. Replace soft water canister ion exchange.
- Complete water test performed.
- Complete water testing 2013.
- Contamination testing.
- contractor came for general look at the system when buying the house
- CULLIGAN TESTING.
- D & H Environmental inspection & aqua test full lab analysis.
- Electrical rpr.
- Every three months system checked and water tested by Reynolds.
- Filter replacement & check annually.
- Filter replacement; system cleaning.
- filters changed and water quality assesed
- Filters.

- FULL - BEARD NEW WATER SOFTENING SYSTEM INSTALLED BY 'REYNOLDS'.
- general analysis
- General oversight of Softness, hardness, pressure tank
- General well inspection when home was purchased.
- Had softness tested on a couple of occasions. Also iron level was high. We have not had a more detailed analysis yet.
- HANS; MICROPURE.
- Hardness, flow
- Health depart water test.
- I got it replaced 4 years back
- I have two wells. Both failed in 2020 and I had to have them replaces. Together, the two wells, and the prior two wells produce between 1 and 2 gallons per minute, not enough to ever water my lawn. I have ten 120 gallon tanks in basement for house.
- I installed a 4 stage whole-home filtration system before my softener as the water tasted and smelled bad.
- In 2017 we had a complete analysis due to the corroded heating oil tank found in our yard. In 2020 we had a issue with the well pressure tank which corroded and leaked. We had to replace it.
- Initial home inspection revealed bacteria. Shock-chlorinated house pipes and added UV light.
- Inspection prior to home purchase
- installed iron filtration system
- Installed reverse osmosis system.
- Iron filter added to water softening system
- Iron screen - repair.
- iron tank had to be replaced after 3 years
- Lab H2O samples; systems installed which improved but not to a satisfactory level.
- LAB TEST (REPORT ATT.).
- Low flow rate.
- Lower pump in well = 20 yrs ago.
- new bladderes for water pressure and treatment tanks
- New drinking water system. New water softener head.
- New holding tank
- New outside line installed.
- New personal tank; system cleaning.
- NEW SOFTENER; IRON FILTER; PRE FILTER; WELL PUMP.
- New softener.
- New softener/ No iron recorded.
- NEW SOFTNER AND IRON FILTER.
- NEW WATER SOFTENER & R.O.
- New water softener installed

- New water softener system installed.
- NEW WATER SYSTEM.
- New well drilled two years ago
- New well installed.
- New well pump sept. 2021.
- New well.
- NEW WELL.
- Oakland county conducted several tests
- Oakland county H2O testing and local contractor testing
- our iron filter system was replaced
- Overall containment test 2000.
- Periodic Maintenance
- Periodic water testing via Reynolds, inspect softener, RO and rust filter
- PFAS test performed by State of Michigan—negative
- Pressure tank replacement, softener replacement
- Pressure tanks replaced, salt tank replaced, filtration system replaced
- pump and screen replaced. water softener and iron filter replaced
- Pump replaced about 8 years ago - it is located in the basement not the bottom of the well.
- Pump replaced; softener replaced.
- Quarterly water testing. installed new water softener and RO system in 2019
- regular changing of R/O filters, basic water test, etc
- Regular maintenance by Reynolds
- Regular monthly maint.
- Regular testing by soft water supplier
- Repair frozen valve.
- Replace elements and filters.
- Replace filters
- Replaced bladder - 6Yrs. ago pump.
- replaced entire filtration system
- Replaced Iron Filter and water softener combo with upgraded water softener only.
- Replaced pressure tank and installed new iron removal equipment.
- REPLACED TANK.
- Replaced the pump and piping in 2013
- replaced water softener ~1 year ago.
- Replaced water softener; added reverse osmosis.
- Replaced water softener.
- replaced water treatment system completely
- Replaced well tank, water softener and iron filtration system.
- RES FILTERS.
- Reynolds makes sure hard-water system and salt is functioning properly
- Reynolds monthly service.

- RO yearly check & change filters.
- Salt for softer new softer new iron filter.
- Samples to lab.
- See 21.
- Septic pump out yearly.
- SLIGUES.
- So; so much.
- Softener inspection added RO.
- Softener maintenance.
- Softener Yearly Inpection
- Softener/ filtration/ reverse osmosis.
- Softner and Reverse Osmosis Service
- State of MI tested water due to groundwater contamination.
- State of Michigan tested for PFAS—test was negative
- tank and water softener system replaced
- test for bacteria
- test for e coli and total dissolved solids
- test water quality
- Tested for rust removal.
- TESTED WATER QUALITY.
- Testing by Reynolds water softening when softener replaced
- Testing three Oakland Co. Health Dept.
- upgraded to reverse osmosis system
- Valve problem.
- WATER FLOW PER MINUTE.
- Water impurities testing.
- Water preserve adjutant.
- water softener
- Water softener & reverse osmosis testing & installing.
- WATER SOFTENER CHECK UP.
- Water softener inspections
- Water softener needed repair.
- water softener system checks and reverse osmosis system
- Water softener system tune-up.
- Water Softener testing and maintenance
- water system filters/replaced checked annually
- Water system iron filters changed reverse osmosis filters changed.
- Water test - Xpress water testing.
- Water test.
- water tested five years ago. Do not recall what test is was. Only fault as i recall was Sulfur 197
- water tested when we bought the house @ 4.5 years ago
- water testing ~6 years ago

- Water testing.
- Water treatment softener; etc.
- Water was tested when we bought the house.
- well access line break repair 2018
- Well checked when we purchased house in 2018
- Well water inspected - New filtration system installed.
- Well water testing.
- When installed it was sent to Oakland County for approval.
- Yearly check water softener & charcoal.
- Yearly.
- Yes, there are black specks in my water from well casing, have had plumbers and well drillers diagnose

Q29 other

If you use other sources of water, why? (Please check all that apply.)

- Added fluoride content for children
- Because Franklin well water sucks!!!
- carbonated water/pellegrino
- Contents/ nutrients.
- Distilled water per appliance manufacturers' recommendations: coffee maker and steam mop
- Fill pool.
- Filling pool & drinking florida water.
- Flouride
- Fluoridated water for our children's dental health. For cooking and drinking, we also use water that has been filtered through our R.O. system, which is only in the kitchen.
- For pool filling.
- health considerations
- Husband wants bottled water for coffee.
- I have water trucked in for my pool because the well water is disgusting and I am afraid of draining the well.
- I use a reverse osmosis system for my drinking water
- Instantly cold or hot from the dispenser.
- Just in case.
- MINERAL CONTENT.
- More purified.
- None.
- parties/office/to-go
- pool fill
- Preference for low sodium city water.
- Purity
- Reverse osmosis in kitchen.
- Reverse Osmosis system.

- RV SYSTEM.
- Salt content (Sodium).
- Since the water is treated with a softener salt we choose to drink spring water without softener salt added. .
- smell
- Smell.
- Some family members that visit don't like our well water.
- Sometimes for capacity and safety.
- Sparkling water.
- spoiled kids
- stains clothing
- To fill pool.
- too much salt due to softener for health issues
- use in CPAP
- Used in cooking and for coffee, food and coffee come out tasting better.
- water cooler/ No dispenser in refrigerator.
- We have not had our water tested in almost four years. With all of the reported issues in Franklin, we are worried about safety.
- Well capacity - pool.

Q37 Do you have any other comments about your water? (If needed use the backside of this page).

- Let's see. I repeat. Franklin well water sucks!!!
- (OVER).
- A lab test for contaminants using NMR or similar method would be the simplest approach to determine if more rigorous control of our water system is needed.
- Absolutely cannot use water without soft water system
- All our whites turn grey after a few washes.
- Although I have reverse osmosis system at the kitchen sink for all drinking and cooking, I feel I should be doing testing of water for safety but don't know how to do this.
- Always working on it to get good taste and remove rust.
- Arsenic was discovered from testing done in October but before that since water is softened we.
- Being on a well was a primary reason we purchased a home in Franklin versus surrounding communities on municipal water systems.
- Besides the fact that it is terrible, no.
- Built house 2yrs ago so all new well & water system.
- built our house 3 years ago and already replacing part of the water system
- CALCIUM HAS RUINED FIXTURES SINKS; SHOWER; TOILETS; DISHWASHERS; CLOTHES WASHER.
- Calcium so hard coats toilets with calcium ring.
- completely satisfied with our water

- Construction of big houses around us has affected water table, taste and quality of water, especially after the abandoned house (13 Mile/Crestwood)
- Cost for water/ sewage in Franklin are significantly higher than what we paid for city water/ sewage in BI Tnp!
- DETEST IT; EVEN AFTER INSTALLING NEW #30K SYSTEM. DESIRE MUNICIPAL WATER.
- Don't like to use softener and additional filters to keep the water usable.
- Don't take away my well.
- dont like it. much prefer city water
- Drinking water is through purifier & is good.
- Even though I have never had well before I like it and really liked it when Detroit rates were going out of control
- Even with all the filters and treatment of our water, I still don't feel confident that it is safe for us or our children.
- EVERYONE'S EXPERIENCE WILL BE DIFFERENT AS ALL HAVE DIFFERENT WATER SYSTEMS.
- EXCELLENT -- no changes needed
- Excellent well and water, no complaints
- Excellent.
- excellent. pure. crystal clear. cold. we serve our tap to guests!
- Exlent water very good water.
- Expensive and a huge inconvenience to have to keep ordering and replacing filters, having to refill salt, bring in 5 gallon bottles of water for drinking, expensive water/ sewerage fees from county.
- Franklin is an amazing community with HORRIBLE water. The worst part about being a Franklin resident. We desperately need city water and to get away from the disgusting well water we have now. This should be our #1 priority...
- Franklin needs to offer and subsidize city sewer and water to residents.
- Given the extremely high cost of the sewer bill each quarter, I am uninterested in the village managing the water system as well.
- Had arsenic filter placed for high arsenic. Had issues with orange staining and smelly water, had another filter placed and replaced water heater to address this. All in the year since purchased home.
- has been reliable source for the 31 years we ve lived in frankliln
- Hate it!
- Have considered moving out of Franklin because of water issues.
- Healthy, good, reliable water and operating system. Well maintained, therefore low cost of operating annually. Educated about water and know that Well water is far superior in terms of health, content and quality to treated city water
- Heavy iron - installed extensive soft water/iron filtration system/ irrigation system not filtered.
- HIGH CHLORIDE LEVEL; HIGH IRON.
- I am overall happy with my water. Washing clothes taste, and outside hose bib water pressure are my only issues at this time.

- I am very satisfied with my well. I prefer having responsibility to control the water coming into my house. I can water my lawn cheaply. Think about Flint water. At least once a month I hear of communities that have had city water issues,
- I answered the survey for the water that comes out of the well - we have had a softener and carbon filter for all 6 years we have lived here and installed an RO system for drinking and cooking recently. Water quality from the RO is excellent all around.
- I do not want municipal water.
- I don't like the color (it is terrible for white clothes, tile, etc. and don't think it is safe to drink, bathe or cook with. I would prefer city water, no more well.
- I hate drink well water all my life.
- I have the information somewhere on the well, depth age etc. I just dont know it offhand
- I have to change filter every 3 weeks & rejuvenate weekly.
- I have to frequently change the anode rod in my hot water heater; hot water smells like rotten eggs at times.
- I like my well water
- I like my well.
- I like what I have.
- I love having well water. It is much healthier than treated city water. However; given that they occur payment keeps increasing. It would be nice if village or County provided testing & maintenance at no cost to residents.
- I love my water and I love my well. My water is GREAT ! Very happy with it.
- I manage several properties that have Detroit water.
- I miss city water. We supplement children with bottled for fluoride and safety.
- I responded we use tap water in most cases, but it is treated tap water for drinking.
- I strongly support an option for a better-treated community well or city water source
- I think basing future water decisions on a survey rather than just testing every well will not provide any useful answers. I like my well but I would like access to safe plentiful water for myself and any of my neighbors who would also like it or need it
- I used to test once a year but the assure & radon tests are too expensive also - Franklin village used to test for lab.
- I want city water to replace my well water.
- I wish we switch to city water, I am worried about the safety of Franklin well water.
- I would like city water if at all possible!
- I would like city water.
- I would like information on how often and why I should be doing well maintenance mine is at least 40 - 50 years old!
- I would prefer city water.

- I would really like my water from city; not from a well.
- I'd want to have a full tests done on well quality, but it's been difficult to find how. My softened water smelled/tasted bad upon moving in. Spent \$1k+ on whole-home filtration system and RO for drinking.
- I'm worried about the safety of the water, especially with organic fertilizer usage in the area.
- I'm ok with using a well particularly for irrigation. If we had additional house members water pressure could become a problem.
- Iron can be a problem for irrigation.
- It doesn't seem to have any too many redeeming qualities. In its raw state, it ruins clothes, tastes terrible and is full of dissolved solids, if boiled for cooking, all manner of sediment collects at the pan bottom,
- It is fine, I do NOT want to tie in to city water. Nor do I want to pay for others to do so-if they want, they can pay for it privately.
- It is frustrating to pay high water bill rates for sewer maintenance while not having the benefits of city water. Being forced to use a laundromat every week for white clothing is unacceptable.
- It is truly terrible. I can't drink it and hesitate to cook with it. It smells terrible.
- It kills all our plumbing fixtures over time, it stains our glasses and stains the concrete and brick outside
- It would be nice to have city water
- It would be nice to know more about location, age, type and condition of well system
- It's fine there are good treatment systems. Reverse osmosis iron titta to help.
- It's great leave it alone and leave Franklin!
- it's sometimes hard to keep up with the iron and rust
- It's terrible
- It's great. Don't screw it up
- LEAVE IT ALONE - IT IS FINE.
- Leave it alone. Wells make Franklin - Franklin.
- LOTS OF IRON AND HIGH MINERAL CONTENT.
- Love it
- Love it - Don't screw it up!
- Low water volume. well doesn't recover & can run dry. Not able to water lawn when needed.
- Make people aware of the cost of a domestic water service. Detroit water and sewer usage rate as well as ballpark costs for new watermain, hydrants and connection costs per house.
- MINERAL CONTENT CAUSE FOR REPLACING TOILETS AND BATHROOM TILES!!! SAFETY UNKNOWN!!!
- Moved here /3/ yrs ago. Didn't have a water softener initially. Noticed the water taste changes per season and figured out I have hard water. Leased a water softener 1.5 yrs ago.

- My house was new build when bought in 2002. It was a spec house. After husband (now dead)& I moved in, I learned that the builder had dug 11 places for water and ended up with 2 wells pulling 1 to 2 gallons of water per minute.
- My responses are very positive because we invested in a state of the art Water Treatment system when we built our new home in 2016
- My water & well are fine.
- My well is great; only replaced pump one in 40 years.
- My well water and water treatment system is superior to the city system.
- N/A
- N/A.
- Need municipal water.
- no
- No
- NO
- No complaints so far but am interested to see possible solutions
- No major issues to report.
- No water during power outage as water pump & system is electrical.
- No; but WRC or lades pump is a rip off!!. \$\$\$
- No.
- None
- None.
- Not enough; run out often.
- Not interested in City Water. If forced to change we'll move out of Franklin.
- Oakland County gave us a map indicating that our property is in a LUST zone because of contamination at the gas station.
- Occasional rotten egg smell; or occasional rust stains in sink bowls; toilets & laundry on clothes.
- Only two people live here, with a minimum of landscape irrigation needs. Much beyond that would likely stress the system.
- Organic slime residue in toilet turns and sink areas where water stands.
- Our water is fine, we do not want city water
- Our water softener & reverse osmosis have made our water as good or better than bottled water. We have always had very good water pressure too.
- OUR WATER SYSTEM MEETS OUR SATISFACTION.
- Our water system was not hooked up properly when we moved in so we had to deal with corroded pipes. I would really like access to city water to resolve SO many issues we have with the well water.
- Our well is ARTISAN well; have a great water volume; we fill the pool with it. Water the lawn; drink it & cook with it. Great well.
- Over.
- P/A
- Please see backside of this page.
- PO.

- PREFER MUNICIPAL WATER.
- pressure sewer/ Grinder pump cost outrageous/ unreasonable.
- Question 25 is very dependent on well depth
- Rarely use fertilizers/pesticides.
- Require safe and reliable clean water.
- Rust in toilets and laundry huge issue.
- Rust is still a problem, but less so with the new softener. Very smelly. Tastes badly.
- RUST stains everything & has eaten inside of appliances such as dish washer as well as toilet tanks - constant battle fighting rust from HARD water.
- Rusty
- See attached water testing results.
- See back.
- Sewer service is "out of line" expensive.
- Smell bad taste.
- spent a lot of money to eliminate sulfur smell and taste in water. Local plumbers have not been able to fix the problem so far. I've spent about 5 grand dealing with it.
- Sure is worrisome on the lack of communication regarding the former gas station and laundromat within a short distance. We had to contact the environmental groups working on the laundromat for inclusion in testing and information.
- Tastes like licking a flagpole.
- Thank you for hurting this water survey.
- The current water system is fine for our needs. We currently pay \$1,600 per year for the county sewer system after having been mandated onto a pressure sewer system.
- The issues with spots/stains on laundry, discoloration of sinks/fixtures, and sediment buildup leading to lowered water pressure are very real. Not having a traditional monthly water bill is nice, but I'd switch to city water if given the chance.
- The main problem is hot water. TDS still cause corrosion and scaling when heated. Your survey focuses on if people are sufficiently treating water. Even soft water w/high TDS will be a problem in hot water.
- The Oakland County Health Division Laboratory tested a sample in July 2020. Results for fluoride, nitrate, nitrite, sulfate, and chloride were all satisfactory or excellent. Water is consistently yellow, metallic tasting, and smell of sulfur.
- The Oakland County Sewer bills we received quarterly for our sewage grinder pump are unreasonable. We started at \$85.00 per quarter and now the Oakland County bills is at \$385.00 per quarter. We paid for our grinder pump. No other fees in sewage bill.
- The only complaint I have living in Franklin is the well water! Red-Brown-Black water & staining with the best treatments.
- The raw water is terrible. We have to do a lot of filtering and cleaning to make it useable. This in turn uses more water which worries me about running out of

water as well as increases our electric bill. The excess water also overworks our sump pump.

- The taste and staining is the worst part of having a well
- The well water is very undesirable; the quality of water is extremely poor.
- To answer #33, when we tried to locate our failing well, we did find an old well that had been improperly abandoned by former owners. The well we abandoned 12 years ago was abandoned to code. *Our dear Golden lived to be almost 16 drinking Franklin water.
- Very Bad order - ruins our clothes ruins appliances i.e. dishwashers. Can't drink water!
- Very happy with my well and well water in the community.
- Very happy with our water supply.
- Very unsure of safety - drink only bottled - water stains all sinks; toilets etc. even with water softener.
- Water inspection said it's the worst he has ever seen.
- Water is very hard; high iron content. Water softener is essential. Still have well water taste and iron stains from time to time
- Water pressure is a constant problem. We have multiple filters that were added to our water system to remove sand, clay and silt that is generated from our well.
- Water quality is terrible for hair, fixtures in the home.
- WATER SOFTENER SYSTEM IS A MUST. ALSO REVERSE OSMOSIS.
- We are happy with our current well water system and don't have any interest in any changes.
- We are happy with our water.
- We are in favor of moving to city water!
- We are satisfied with our well and well water and do not want to incur the cost of connecting to city water. Plus; we don't want all the chemicals that are in city water (chlorine; etc.).
- We are satisfied with our well system and not interested in city water.
- We are very happy with our well water
- We bought this property in November 2020 so we don't know much of the history prior to then. We have not yet had the water/well tested or treated, but we plan to do so.
- We enjoy having a system that is independent from, and not reliant on other entities to supply or to treat the water that we use. We have a top of the line treatment system which provides us with clean, fresh water. Added plus : no water bill!
- We feel our water is clean, safe and of high quality. We've had experience with both city and well water over the years and prefer our well water.
- We have had two reverse osmosis systems installed over the 18 years we've lived here. Plus new in-home water treatment system.
- We love it.
- We love our water!

- We love our well and don't see any reason to modify it.
- We love our well water.
- We love our well water. We have great treatments for it!
- we moved from a place with city water to well water in 2019 and while it is different from what we were used to, it works for us, we have no big issues with it
- We moved in May 2020.
- We need city water period.
- We need City water. Its a joke that we don't have it. Property values would go up if we had it.
- We prefer to keep our well and do not want to connect to city water. It is more than adequate for our needs and is safer.
- We really dislike the taste and smell of our water.
- We really want to tap into city water!!
- We replaced our well several years ago after we lost our perk when a crew used a bunch of water to clean our home. We have also replaced indoor tanks, had service issues with our softener and pipes. We do not want to spend a fortune on city water.
- we should consider getting city water so we can have fire hydrants
- We use a water softener and reverse osmosis filtering system. The water is fine.
- WE USE REVERSE OSMOSIS FOR DRINKING WATER WELL WATER IN FRANKLIN LOWERS OUR PROPERTY VALUES.
- We use wiligan RO for drinking water.
- WE WANT CITY H2O.
- We want to continue using private well water. We do NOT want Community, City or Regional water, particularly in light of what has recently happened in Texas and Oldsmar, Florida.
- We would like to have city water
- We would love to migrate to city water.
- We would prefer city water over well water.
- We would strongly prefer city water.
- Well pressure was reduced after village approved new huge builds and changed elevators; had to get a new well at that time.
- WELL SYSTEM IS FINE - NO INTEREST IN MUNICIPAL WATER.
- Well water is not safe. We need city water piped in now!
- When our well failed in 2020, Oakland County notified us and gave us a map showing our property in a LUST zone due to gas station contamination.
- Wish I had more available water. To water lawn mine in hot/dry season.
- With my well, the water quality is terrible and I have a new Douglas system.
- With the use of expensive water treatment systems and equipment, the water is fine; however, without these the water would be unusable. We are concerned about contaminated water supply since there are known contaminants in groundwater close to our house.

- Without our filtration system, the water taste and odor is horrible, so my answers are based on the our conditioned water.
- Works fine; tastes good.
- Works for us.
- Would like Franklin to have Detroit City/ water like every other community around us. Would increase property values.
- Would love city water.
- Would prefer city water to well water.
- Would prefer to be hooked up to city water not well.
- Would welcome opportunity to get 'city water' at reasonable cost eg. 500/yr.
- Yes, we would like to be hooked up to city water
- YES... SEE INCLUDED WSJ ARTICLE HACKING VULNERABILITIES WITH COMMUNITY WATER SYSTEMS.