Town of Riverdale Park, Maryland
Town Administration

TOWN ALERT: COVID-19

March 13, 2020

The Town continues to prepare for, monitor, and act in response to the coronavirus disease 2019 (COVID-19). The State has declared a State of Emergency. The Town is working to ensure:

1. the continued delivery of high-quality services to our residents, businesses, and visitors;
2. the adherence to CDC guidance; and
3. the minimizing of potential exposure for our residents, businesspersons, our employees, and by extension, all our families.

The Town continues to share information through the Town's website and social media platforms. The CDC recommends that the general public continue to practice everyday actions such as frequent hand washing, staying at home if you are sick, and social distancing. For a full list of recommended actions, please visit www.coronavirus.gov.

Many Town services such as reporting concerns with residential trash removal, applying for and inquiring about permits, licenses, and inspections can be completed through email and forms available on the Town's website at www.riverdaleparkmd.gov. Other non-police services can be arranged by telephone at 301.927.6381. Non-emergency police assistance is available at 301.927.4343. If you have an emergency, call 911. Residents, businesspersons, and visitors are encouraged to utilize the above resources in lieu of conducting in-person business with the Town.

The CDC recommends social distancing to reduce the spread of the virus. While the cancellation of several in-person events and meetings are necessary, the Town is exploring opportunities for virtual meetings and events. The Town regrets that the following events, meetings, and services are cancelled:

- State of the Town presentation (March 23)
- Town Council Special Legislative Session (March 23)
- Town Census HUB in Town Hall (March 23 – 27)
- Town Ethics Commission Meeting for the next 30 days or until further notice
- Town Board of Code Appeals Meeting for the next 30 days or until further notice
- Use of Town Hall for community meetings until further notice
- Notary services until further notice

Department specific changes:

- Town Hall and the Department of Public Works offices will be closed to the public on Tuesdays, Wednesdays, and Thursdays for the next two-weeks (March 17, 18, 19, 24, 25 and 26). This change will be reevaluated as conditions change. The Town is also implementing a limited telework program. Residents and businesspersons will not experience any delay in conducting Town business through the website, by email or by telephone. As mentioned above, conducting business in-person at a Town facility will be limited to Mondays and Fridays.

- Police patrols and emergency response remains unchanged. However, the Town's Police Department will expand its use of telephone reporting for specific incidents such as reporting thefts, damaged property and minor assaults, if the incident is not in progress and the suspect is not on scene. If you are reporting such an incident, please call 301.927.4343.

- Neighborhood Services has implemented an online reporting procedure for specific complaints of non-life safety conditions on the interior of buildings. Please visit the Neighborhood Services section of the Town's website at: http://www.riverdaleparkmd.gov/government/departments_and_offices/neighborhood_services.php Only exterior and life safety interior inspections will be conducted in-person until further notice.

- All Town issued permits scheduled to expire within the next thirty (30) days will be automatically continued without penalty until April 30th.

As the situation evolves, the Town will continue to update the public as necessary. Please visit the Town's website at www.riverdaleparkmd.gov and sign up for Town alerts at http://www.riverdaleparkmd.info/enotify/index.php. The Town will also continue to share information on social media. The Town's Facebook account is https://www.facebook.com/RiverdaleParkMD/ and the Town's Twitter accounts are https://twitter.com/Riverdale_Park_ and https://twitter.com/RiverdaleParkPD.

The Town reminds residents and businesses to only share accurate information from the CDC, state or county health departments and World Health Organization to reduce misinformation. For the latest and most accurate information about this evolving situation, visit the CDC, state and county health department websites:

- CDC: www.coronavirus.gov
- Maryland Department of Health: www.health.maryland.gov/coronavirus
- Prince George's Co. Health Department: https://www.princegeorgescountymd.gov/3397/Coronavirus
- World Health Organization: www.who.int/

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