

A G E N D A (INCLUDES VIRTUAL MEET AND GREET)
WALLA WALLA COUNTY BOARD OF COMMISSIONERS
TUESDAY, MAY 25, 2021

Pursuant to the Governor's proclamation dated March 23, 2020 the Commissioner Meeting will be held via phone and internet. Following is the website to attend and listen to the meeting and the phone number to call to take part in the meeting. Any questions please email us wwocommissioners@co.walla-walla.wa.us

Call in 1-408-418-9388 access code: 146 784 0290

Meeting link: <https://wwco.webex.com/wwco/j.php?MTID=m6ef6c0710e4eb57be4e10ce0cc827a38>

The agenda will include only necessary action items until further notice.

10:00 A.M. COUNTY COMMISSIONERS

Chairman Tompkins

- a) Roll call and establish a quorum
- b) Declarations re: conflict of interest
- c) Pledge of Allegiance
- d) Miscellaneous business to come before the Board
- e) Virtual Meet and Greet time with County Commissioners (**30 minutes**)

There is no formal agenda for the virtual meet and greet. This is time for constituents to meet their commissioners virtually and ask questions or share their concerns.

- f) Walla Walla County Behavioral Health System Assessment and Planning Project Presentation by David Hughes, President of Human Services Research Institute (**10:30 a.m.**)

- A D J O U R N -

Walla Walla County is ADA compliant. Please contact TTY: (800) 833-6384 or 7-1-1 or the Commissioners' Office at 509/524-2505 three (3) days in advance if you need any language, hearing, or physical accommodation.

Please note that the agenda is tentative only. The Board may add, delete, or postpone items and may take action on an item not on the agenda.

Walla Walla County Behavioral Health System Assessment and Planning Project

May 25, 2021





Purpose of This Presentation

- Provide an overview of HSRI, our philosophy, and our needs assessment approach
- Provide an overview of the proposed project approach
- Provide examples of prior work in the area of behavioral health system needs assessment and gap analysis
- Obtain feedback on the proposed project approach

About HSRI

Nonprofit formed in 1976 to work across the fields of behavioral health, intellectual and developmental disabilities, aging and physical disability, child and family services to:

- Partner with leaders and change agents to identify best practices and solve problems
- Help design robust, sustainable systems based on qualitative and quantitative data
- Assess new and better ways to serve and support people by studying the viability of emerging practices

Engaging service users and other stakeholders early and often throughout our processes.



Meet Our Team (slide 1 of 2)



David Hughes

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President



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Research Associate



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Co-Director,
Behavioral Health
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Meet Our Team (slide 2 of 2)



Rachael Gerber

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Research Analyst



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Senior Research
Associate



Goals of the Project

To provide Walla Walla County with a comprehensive, data-driven understanding of gaps and barriers in the publicly funded behavioral health system

And to use this understanding to offer **specific, actionable** recommendations for how the system can better meet the needs of county residents.



Typical Steps in HSRI's System Analysis Studies

1

Engage with the community to understand their vision for the behavioral health system and to document the system's key strengths & challenges



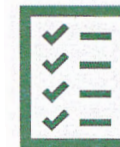
2

Analyze outcomes data and service utilization and expenditure patterns



3

Provide actionable recommendations for systems improvement based on quantitative and qualitative data



4


Establish strategies for implementing the recommendations





Overarching Principles

- **Multiple sectors:** Healthcare, social services, employment, education, housing, criminal justice
- **Public health focus:** Social determinants of health, prevention, promotion and population health
- **Person-centered and recovery-oriented:** Inclusion, culturally competent, trauma-informed, shared decision-making
- **Evidence-based:** Staff competencies, fidelity, de-implementation
- **Managing complexity:** Coordination, communication, data linkage, quality management

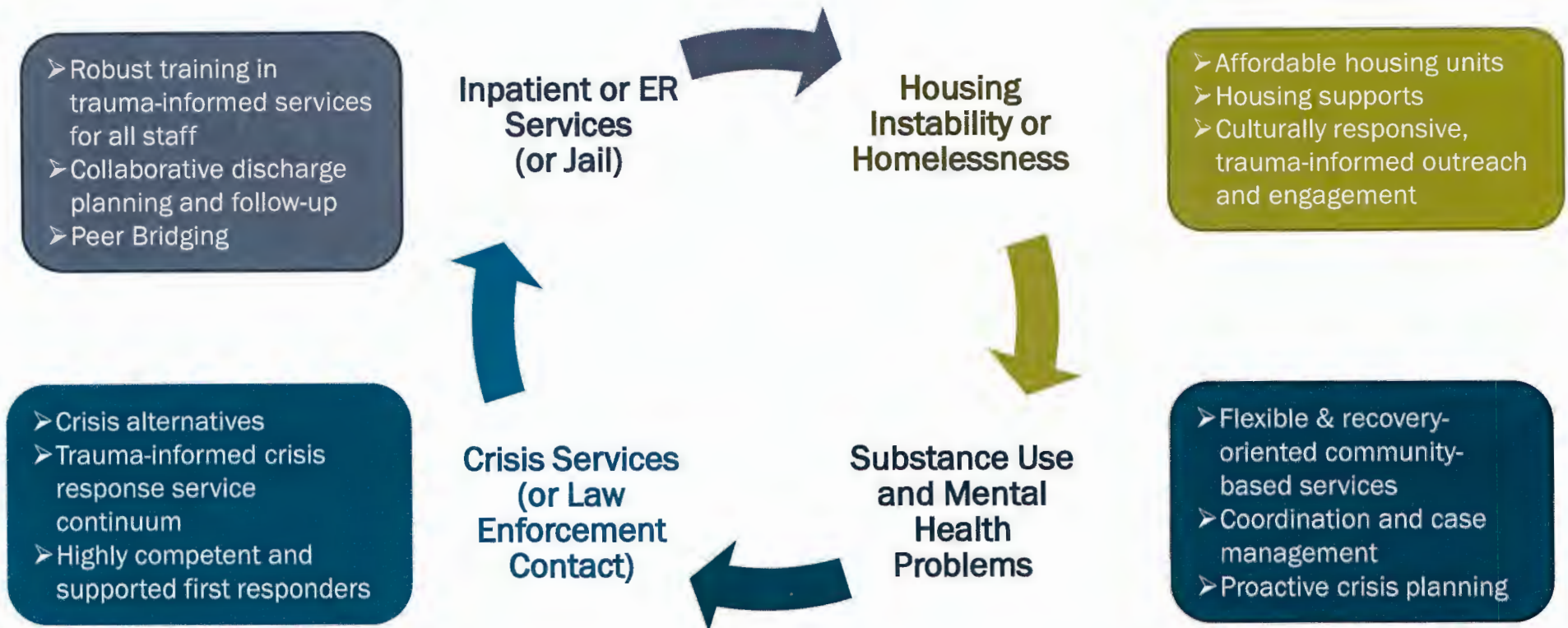


Underlying Principle: A Good and Modern Behavioral Health System



A good and modern behavioral health system spans numerous program types and agencies to provide the right mix of services at the right time.

A Vicious Cycle and What Can Break It



...and PREVENTION and EARLY INTERVENTION ensure people don't enter this cycle to begin with.



Emphasis on Housing

- Comprehensive look at the services, resources, and housing available to and needed by people and families experiencing homelessness
- Better understand issues that contribute to becoming and remaining homeless
- Better understand barriers faced and unmet needs
- Provide recommendations for addressing gaps and needs and that could be used for the planning of services and initiatives

Project Scope



Prevention, early intervention, treatment and recovery with a focus on crisis services



Youth and adults



Primary focus on mental health and / or co-occurring substance use conditions



Data Sources

Document Review

Gather and synthesize existing reports, white papers, and other material relevant to study aims

Key Informant Interviews

In-depth interviews with key stakeholders and groups with in-depth knowledge of the system

Service Utilization & Outcome Data

Data on utilization, outcomes and cost for individuals who received publicly funded behavioral health services

Similar Projects

1

Needs Assessment for Pierce County, Washington



BEHAVIORAL HEALTH
Addressing behavioral health needs in Pierce County, WA

2

Milwaukee System Redesign Projects



BEHAVIORAL HEALTH
Transforming mental health care delivery in Milwaukee County

3

North Dakota Behavioral Health System Study



BEHAVIORAL HEALTH
Conducting an in-depth review of North Dakota's behavioral health system

4

Maine Homeless Initiative Gaps and Needs Analysis



BEHAVIORAL HEALTH
Understanding Homelessness in Maine



Steps in the Process



Determine data requirements and submit requests

Compile and summarize existing reports and other relevant materials

Conduct key informant interviews

Gather additional data from service users and providers

Synthesize qualitative and quantitative data and develop actionable recommendations

Prepare final report and present to department and relevant legislators and stakeholders

Comments or
questions?

